

Microsoft Dynamics® Infrastructure Design

The Infrastructure Design should be thought of as a key component of your implementation planning for Microsoft Dynamics

Proactive guidance toward rapid and smooth implementation of Microsoft Dynamics Customer Relationship Management (CRM) and Enterprise Resource Planning (ERP) solutions.

The Microsoft Dynamics® Infrastructure Design service helps ensure successful deployment of your Microsoft Dynamics solution. The service lays out the appropriate hardware and configuration for your unique business needs and is best performed (1) prior to implementation in the analysis or design phase; (2) to evaluate a newly-proposed architecture during an upgrade; or (3) with an anticipated increase in user adoption.

The Premier Field Engineering team will conduct a thorough analysis of your requirements, evaluate required infrastructure for your deployment, and give you a comprehensive design document for your Microsoft Dynamics system based on projected users and transaction volume. The user-friendly deliverable will provide you with the knowledge you need to make informed business decisions about your Microsoft software, server hardware, and stack technologies, and will show you how to set up the Microsoft Dynamics application on the recommended technologies and hardware to help you meet your strategic objectives.

Here is what an Infrastructure Design service can do for you

- **Guidance During Implementation Planning**— You will receive an evaluation of your implementation design and guidance on specific environmental considerations.
- **Confidence in Your Infrastructure**—You will receive confirmation that your infrastructure and hardware will support the required implementation design or projected growth.
- **Best Practice Recommendations**—You will receive product architecture recommendations that correlate with your strategy for using Microsoft Dynamics.



The Infrastructure Design service is designed to

- **Evaluate and Reduce Risk** – Reduce or eliminate potential infrastructure risks early during implementation planning.
- **Facilitate Scaling** – Before an upgrade or anticipated increase in user adoption, identify potential infrastructure risks and receive recommended solutions.
- **Enhance Planning** – An experienced engineer will review the implementation plan to ensure best practices are in place.
- **Save Time and Money** – Obtain advice before going live to avoid expensive downtime due to unsound implementation planning.
- **Provide Recommendations** – Gain access to Microsoft Dynamics product expertise to help you make informed decisions to meet your strategic objectives.

How the Offering Works

All you need to do is complete a Microsoft Dynamics Infrastructure Design questionnaire and participate in an introductory meeting to explore the issues—we will do the rest. The result will be a clear, comprehensive deliverable containing recommendations based on your specific business requirements and expected transaction and user volumes.

Service Deliverables

- **Server Requirements and Infrastructure Considerations**—Hardware specifications and validation of infrastructure needs are provided to support your Microsoft Dynamics business requirements.
- **System Optimization**—Recommendations for Microsoft-preferred practices are provided to create an optimal configuration for your Microsoft Dynamics system.
- **Best Practices for High Availability and Disaster Recovery Analysis**—Detailed analysis of your Microsoft Dynamics business requirements as they apply specifically to high availability and disaster recovery are provided as part of the deliverable.

Maximize the Value of Your IT Investments

The mission of Microsoft Services is to help ensure that you get the most out of your IT investments. Whether you are looking to improve your bottom line, enhance productivity, or use technology to realize new business opportunities, Microsoft is ready to assist. From business support to strategic consulting, we offer a full range of Premier Support services for any stage in your IT life cycle.

The availability of the Microsoft Dynamics Infrastructure Design may vary by product and/or regional availability. For more information about proactive services, contact your local Premier Services lead.

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